



THE OHIO DIGITAL LIBRARY

Providing eBooks, digital audiobooks, digital magazines, and video to Ohio citizens.

FAQ

Q: How do I access the Ohio Digital Library?

A: The Ohio Digital Library can be accessed many ways.

- 1.) Access the Ohio Digital Library through a *web browser* at <https://ohdbks.overdrive.com/> or by visiting our website, www.coshoctonlibrary.org and selecting 'Digital Library' and then 'Ohio Digital Library'.
- 2.) Access the Ohio Digital Library using the *Libby* app. Using the Libby app is ideal for accessing the Ohio Digital Library on a mobile device. For Android users, find the Libby, by Overdrive app in the Google Play store. For Apple users, find the Libby, by Overdrive app in your App store.
- 3.) Access the Ohio Digital Library using the *Overdrive* app. The Overdrive app is ideal for Kindle users. To download the Overdrive app, visit your Kindle Appstore.

Q: What type of content is available through the Ohio Digital Library?

A: The Ohio Digital Library has an extensive collection of eBooks (electronic books), audiobooks, magazines, and some videos.

Q: How long can I borrow content?

A: The Ohio Digital Library provides you with many circulation period options**.

- 1.) For eBooks, audiobooks, and magazines, choose your circulation period from 7, 14, or 21 days. 21 days is the maximum circulation period, and is often the default circulation period.
- 2.) For videos*, choose your circulation period from 3, 5, or 7 days. 7 days is the maximum circulation period, and is often the default circulation period.

**Note – Regardless of the circulation period that is selected at checkout, once a video is started, the circulation period automatically defaults to 72 hours.*

***Note – some special collections have different circulation periods. An example of a special collection is the 'Skip the Line' collection.*

Q: Are there restrictions on the amount of content I can borrow through the Ohio Digital Library?

A: At any given time, Ohio Digital Library users can have 10 items borrowed, 15 items on hold, and 5,000 items on their wish list.

Q: Can I access the Ohio Digital Library on multiple devices?

A: Yes! The Ohio Digital Library allows you to sync your account (library card) across multiple devices.

Q: Does the Ohio Digital Library cost anything?

A: No. The Ohio Digital Library is a free service to Coshocton Public Library cardholders. With the Ohio Digital Library, content returns automatically, eliminating any overdue fines and/or lost charges.

Q: Do I have to return the content I borrow?

A: The content you borrow through the Ohio Digital Library automatically returns at the end of its circulation period. However, you can return content early through the 'Loans' screen.

Q: What if the content I want to borrow isn't available?

A: The Ohio Digital Library is a shared resource and, because of this, some new and/or popular titles are not always available, even though there are several copies of the title.

If a title you want is not available, simply place a hold and you will be added to the waitlist for that item.

Q: How long will it take for me to get a title I have on hold?

A: It varies. The Ohio Digital Library will often give you an approximated wait time for content you place on hold. When content is manually returned, rather than waiting until it automatically returns, wait list times improve for others.

Q: What if I need support?

A: If you need support, email info@coshoctonlibrary.org. The reference team is happy to assist you.